

# Hobbes Member Service Guide

Member Registration

Product Registration

Documents and File Download

## Copyright

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## After service

Please visit [www.hobbes-group.com/product\\_register.php](http://www.hobbes-group.com/product_register.php) to register product for extended warranty and download the latest drivers, user manuals and software.

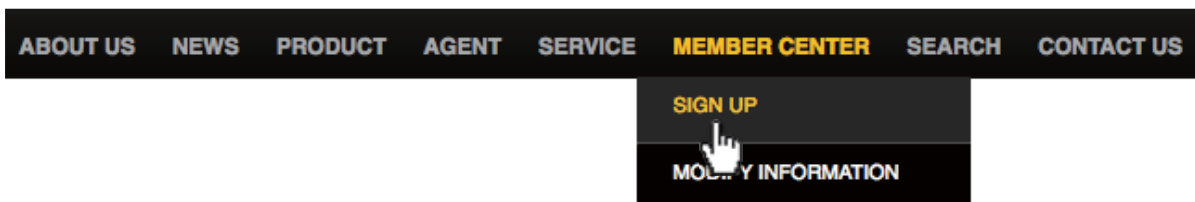
## Customer Service

If you need any support, please contact [sales@hobbes-usa.com](mailto:sales@hobbes-usa.com). If you want to learn more about Hobbes product, please visit [www.hobbes-group.com](http://www.hobbes-group.com)

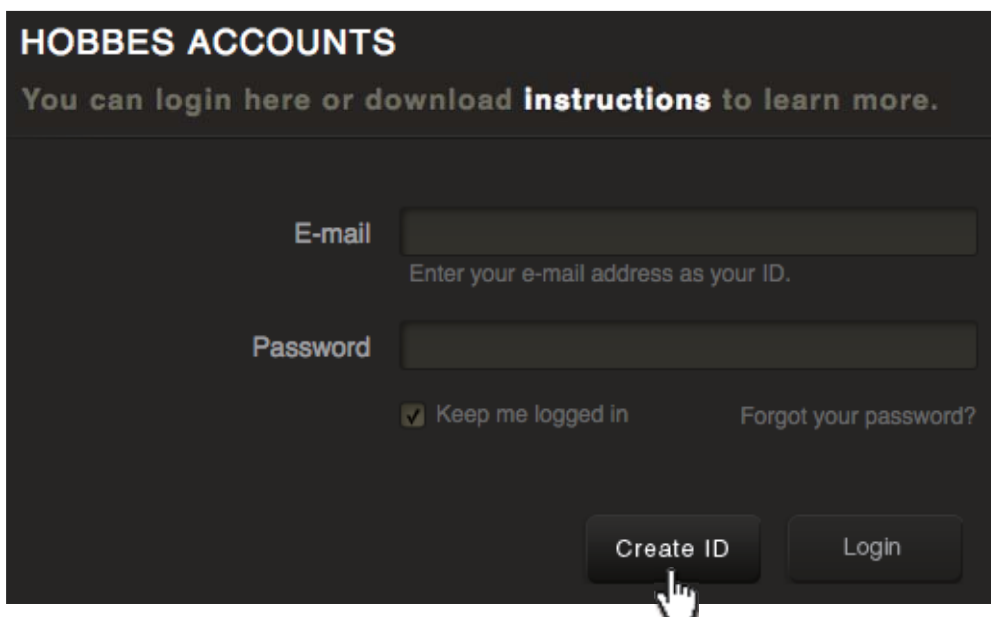
## Chapter 1 - Create Account

1. Go to Hobbes website [www.hobbes-group.com](http://www.hobbes-group.com).

2. Click the **MEMBER CENTER** and **SIGN UP** from the top Navigation bar.



3. Click the “**Create ID**” button to register an account.

A screenshot of a registration form titled 'HOBBES ACCOUNTS'. Below the title is the text 'You can login here or download **instructions** to learn more.' The form contains two input fields: 'E-mail' and 'Password'. Below the 'E-mail' field is the instruction 'Enter your e-mail address as your ID.' Below the 'Password' field is a checkbox labeled 'Keep me logged in' and a link 'Forgot your password?'. At the bottom of the form are two buttons: 'Create ID' and 'Login'. A mouse cursor is pointing at the 'Create ID' button.

4. Select the checkbox for the message “**Please review the Terms of Service**” then click “**I accept. Create My Account**” button.

## TERMS OF SERVICE

Welcome to Hobbes!

Hobbes & Co., Ltd. Membership Agreement

Welcome to join Hobbes & Co., Ltd. membership.

Before you register and become one of Hobbes & Co., Ltd. Members, we would like to remind you to carefully read the terms and regulation in which you have to agree upon and hereby abide by in order to join Hobbes & Co., Ltd. Membership.

1. Guideline
2. Service Guidelines
3. Member's Registration
4. Member's Privacy
5. Member's Content, Responsibility and Risk
6. Laws and Regulations
7. Modifying and Alteration
8. Termination of Service
9. Advertising and Promotional Activities
10. Members and Data Safety
11. Free of Responsibility
12. Limitation of Indemnity
13. Indemnification
14. Termination of Member Details
15. Linkages
16. Intellectual Properties
17. Other Guideline

**1. Agreement**

This agreement will describe member's status rights and obligations in a more detailed fashion. When Hobbes & Co., Ltd. membership applicant has read this agreement and proceed, he/she will be obliged to comply with and be taken as accepting the regulations defined by Hobbes-Group web site.

**2. Service Guidelines**

- (1). When accessing to any web site or services provided by Hobbes & Co., Ltd., member will need to self-prepare all Internet connection items like PC system, peripherals and software plus other internet connection charges.
- (2). Currently, Hobbes & Co., Ltd. Service family includes Hobbes product registration, Hobbes product FAQ, Hobbes innovative proposal and Hobbes product driver download. For the benefit of providing better services, Hobbes & Co., Ltd. may add, remove, or modify any of the current services and functions.

**3. Member's Registration**

Member shall provide true, accurate, current and complete personal information as prompted in the registration form. If there are any changes into the personal information, (e.g. address, phone numbers, etc), an update and amendment of the personal information shall be made promptly. Any information that is false, inaccurate, out-of-date or incomplete, Hobbes & Co., Ltd. has the right to suspend or terminate member account and refuse any or all of current or future use of

Please review the Terms of Service.

**I accept. Create My Account**

5. Fill in the form and click “**Submit**” button to create an account.

## CREATE YOUR HOBBS ACCOUNT

**please enter your information and complete boxes below.**

### Create your ID and password

Name

Gender

E-mail   
Enter your e-mail address as your ID.

Password

Confirm Password

### Create your security question

Password Remind

Your Answer

Confirm E-mail

### Enter your contact information

Tel

Address 1

Address 2

City

Country

Postal Code

Job

Title

Company

Company Address

Company Tel

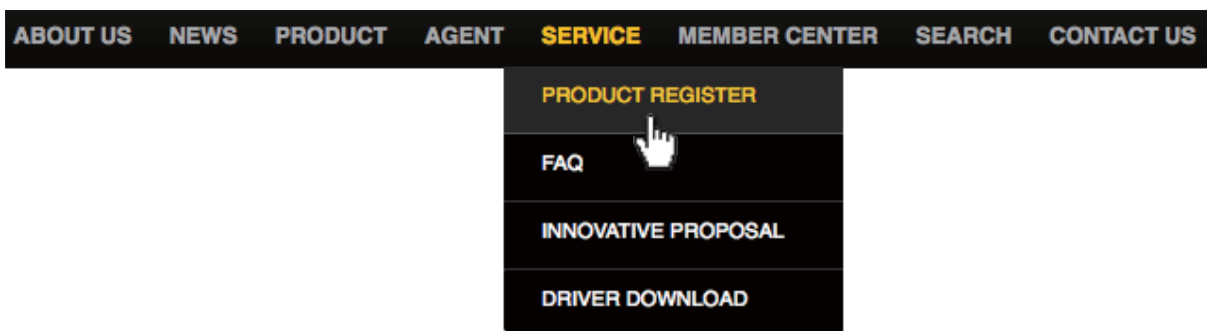
Subscribe only  Product updates  Hobbes events  
 Product offer  None  
 Customer Survey

6. After submitting successfully, the welcome message will be displayed.

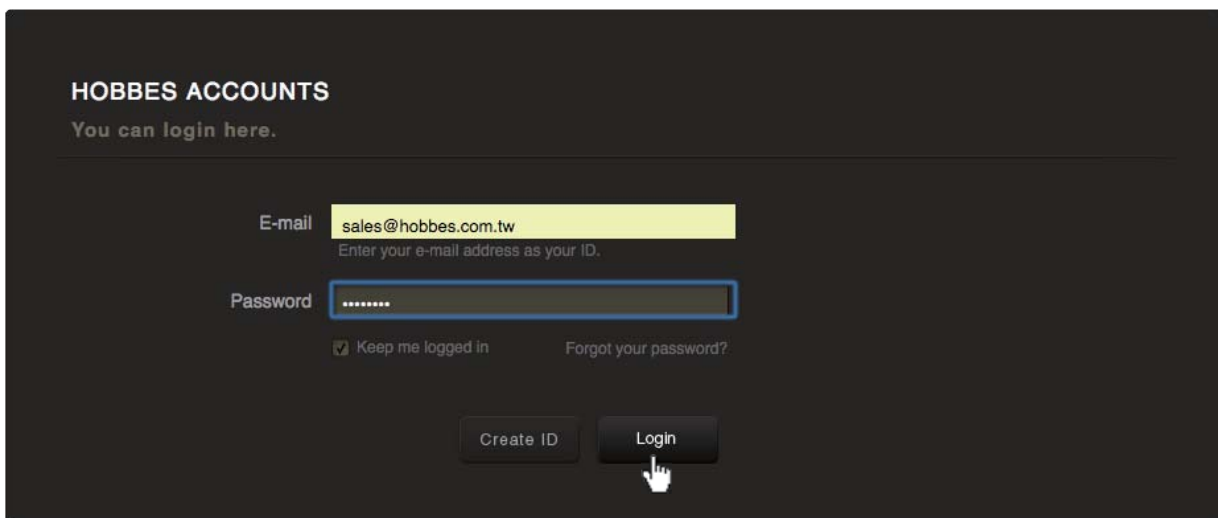
**Welcome! Thank you for joining Hobbes.  
Your account has been created successfully.**

## Chapter 2 - Product Register

1. After registering a member, click the **SERVICE** and **PRODUCT REGISTER** from the top Navigation bar.



2. Enter your email address and password you have registered then click “**Login**”.

A screenshot of the 'HOBBS ACCOUNTS' login page. The page has a dark background with white text. At the top, it says 'HOBBS ACCOUNTS' and 'You can login here.' Below this, there are two input fields: 'E-mail' with the value 'sales@hobbes.com.tw' and a subtext 'Enter your e-mail address as your ID.'; and 'Password' with a masked input '\*\*\*\*\*'. There are two checkboxes: 'Keep me logged in' (checked) and 'Forgot your password?'. At the bottom, there are two buttons: 'Create ID' and 'Login'. A white mouse cursor is pointing at the 'Login' button.

3. Fill in the form then click “**Submit**” button. The Serial Number could be found on a barcode label which was located on the back of the product.

**PRODUCT REGISTER**  
Please enter your product information.  
Please do not use any special character.

Date: 9 / 24 / 2017

Product: Tester  
All-in-One Universal Cable Tester  
TEST-IAll-in-One Universal Cable Tester/BBU Baseband Unit Interface Tester

Serial Number: 2588981TWN00005130 *Reminder: It's on a barcode label which was located on the back of the product.*

Warranty Number: [Empty]

Where did you buy: Hobbes Online Store

City: Taipei

National: Taiwan

Buttons: Clear, Submit

4. After submitting, thank you page will be displayed. You can follow the instruction on the screen to download the driver.

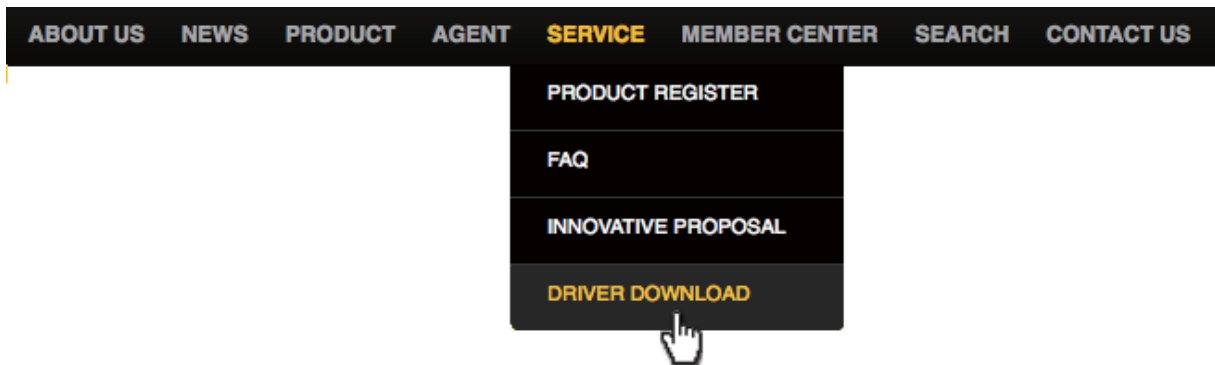
**PRODUCT REGISTER**

Thank you for your registration.  
Please click [here](#) to download the driver.



## Chapter 3 - Driver and User Manual Download

1. Click the **SERVICE** and **DRIVER DOWNLOAD** from the top Navigation bar.



2. You can enter the product name in the search bar to find your files then click the download button to get the latest driver and user manual.

